EuroClad

Warranty Information

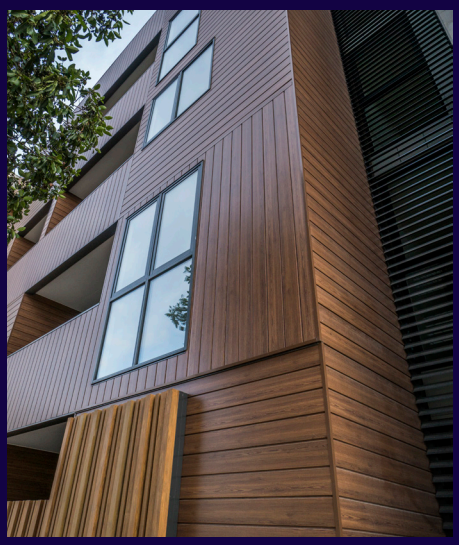
MANUFACTURED IN GERMANY

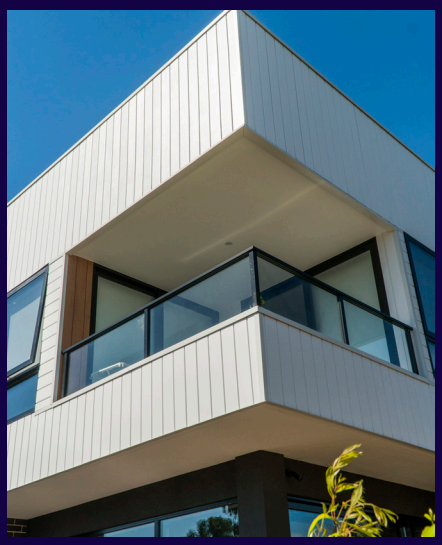
15 YEAR LIMITED WARRANTY

pass

PROUD TO COMPLY

WE COMPLY s14G BUILDING ACT 2004





SUPPLIED BY:

PSP MATERIALS PRODUCTS SOLUTIONS

EuroClad Selekta

Warranty Information

PSP MATERIALS PRODUCTS SOLUTIONS

General

Euroclad Selekta is manufactured with great care using carefully selected materials. The manufacturing process and selection of the raw materials are based on over 55 years of experience in the production and use of EuroClad Selekta from WERZALIT Germany outdoor products.

The façade profile is made of industrial timber that originates in Germany from PEFC certified forestry operations. The PSP Limited Euroclad Selekta surface of the pressed parts consists of multiple duroplastic resin layers that are joined together seamlessly and permanently pressed into the core material. The décor carrier for creating the wood look is produced using highly light-fast pigments and inks. This results in the highest light fastness rating (level 8) according to DIN EN ISO 105-B02. In addition, the surface that is particularly subject to weathering is protected by a transparent acrylate lacquer that is cured through controlled high-temperature drying.

Maintenance

The extent and nature of maintenance will depend on the geographical location and exposure of the installation. Regularly wash the PSP Limited - EuroClad Selekta surface with mild soapy water to remove dirt and grime to improve the performance of the coating.

Never use high pressure washers as this can cause coating damage and water ingress into the wall cavity. Additional basic maintenance tasks include but are not limited to; controlling vegetation and garden beds close to the installation, keeping gutters and pipes clear, addressing potential moisture damage due to overflows and replacement of penetrations, flashings and sealants used in installation as required. For more information visit www.euroclad.co.

Storage and Handling

Keep all PSP Limited - EuroClad Selekta dry and protected from the elements at all times before installation. Inside storage, under cover is best.

- Schedule the delivery of PSP Limited EuroClad Selekta to site as close to the time of installation as possible.
- Unload PSP Limited – EuroClad Selekta either by hand or a lifting device – do not ‘tip’ them off a truck deck.
- Carry individual boards on their edge
- Do not drag boards in a way that will damage the surface.
- Lay flat with bearers underneath at a maximum of 1 metre spacing.
- Ensure PSP Limited EuroClad Selekta is stored at minimum of 150mm off the ground.

PSP MATERIALS PRODUCTS SOLUTIONS

Warranty

1. PSP Limited ("EuroClad Selekta") warrants that the Products supplied are of first quality, free from material defects, design and workmanship, and in conformity to the scope and limitations that is detailed in the PASS documentation www.euroclad.co

2. PSP Limited ('EuroClad Selekta") Warranty of 15 years: PSP Limited - EuroClad Selekta will not rot, split or crack for a period of 15 (fifteen) years from the date of purchase when prepared, installed and maintained in accordance with EuroClad Selekta Installation and Maintenance Guide. www.euroclad.co

3. The surface decor for colours Coast White, Silver Oak, Dark Cedar, White Oak and Cedar carries a warranty for 15 years not to peel or flake. The surface decor for colour African Ebony is warrantied for 10 years not to peel or flake. Please note that natural colour fading will occur for all colour decors.

4. PSP Limited warrants that the Accessory Products will be free from defect in material and workmanship for a period of 15 years from the date of purchase.
   Please note: if the accessories have been powder coated by an approved applicator, slight natural colour fading will occur. For in-situ inspection of the surface finish of powder coated extrusions for EuroClad applications, the below Window & Glass Association New Zealand link will provide an introduction and guidance on the assessment of significant surfaces with respect to surface defects in the coating system. https://www.wganz.nz/wp-content/uploads/2018/11/Window-Glass-Association-Appearance-in-situ-November-2011.pdf

5. The benefits to the original purchaser or building owner given by the warranties set out in clauses 1 to 4 are in addition to other rights and remedies of the original purchaser or building owner under New Zealand Consumer Law in relation to the PSP Limited ("EuroClad Selekta") products and accessories.

Conditions

6. The warranties provided in clauses 1 are only available to the building owner who provides PSP Limited - EuroClad Selekta with proof of purchase and who makes the claim in writing within 30 days from the point in time when the defect becomes apparent or should have become apparent.

7. PSP Limited ("EuroClad Selekta") will not be liable for any warranty claims made under clauses 2, 3 and 4 if any of the following apply:
   (a) the Products are not installed or maintained in accordance with applicable instructions and/or specifications, including installation and site conditions provided by PSP Limited ("EuroClad Selekta") www.euroclad.co.
   (b) the building in which the Products are installed does not comply with all relevant Building Codes and Regulations, Standards, and Council/Authority/Regulator requirements;
   (c) the original purchaser or building owner has not complied with any service instructions which PSP

Limited ("EuroClad Selekta") may give or any subsequent request as to a modification of the Products which PSP Limited ("EuroClad Selekta") may make from time to time in writing;
(d) the defect is caused by the use of materials, parts or accessory products that are not supplied, recommended, or approved by PSP Limited ("EuroClad Selekta")
(e) Products are not maintained, prepared or installed by skilled/qualified installation contractors in circumstances where PSP Limited ("EuroClad Selekta") has directed the original purchaser or building owner to ensure that the Products are maintained, prepared or installed by such skilled/qualified installation contractors; or (f) the repair, rectification or replacement of the Products is required as a result of normal wear and tear or necessitated in whole or in part by the fault or negligence of any person other than PSP Limited ("EuroClad Selekta").

8. Further to clause 7 and without limiting clause 7, PSP Limited ("EuroClad Selekta") under no circumstances will be liable for any claims, damages, or defects arising from or in any way attributable to:
(a) acts of God, fire, flood or other severe weather conditions or unusual climatic conditions;
(b) performance of paint/coatings applied to the Products;
(c) development of any algae, bacteria or fungi on the Products (whether on the exposed or unexposed surfaces);
(d) poor workmanship; or
(e) any other losses or damages (whether direct or indirect) including property damage or personal injury, consequential loss, economic loss or loss of profits arising in contract or negligence.
(f) The Product is subject to natural variation in finish and presentation as a result of the manufacturing process. The purchaser / builder / installer must ensure the Product meets aesthetic expectations prior to installation. Subject to the terms and conditions of this warranty, after installation of the Product, PSP Limited ("EuroClad Selekta") is not liable for claims arising from aesthetic surface variations if such variations were or would upon reasonable inspection have been apparent prior to the installation.

Remedies

9. Should the original purchaser or building owner warranty claim made under clauses 1, 2 and/or 3 be valid within the original warranty period, then the remedy provided by PSP Limited ("EuroClad Selekta") will be limited to either of the following (where possible) as chosen by PSP Limited ("EuroClad Selekta"):
(a) PSP Limited (EuroClad Selekta") replacing the Products provided the claim is accepted by PSP Limited ("EuroClad Selekta") and subject to such replacement Products being available in the manufacturing inventory at the time the claim is accepted by PSP Limited ("EuroClad Selekta"). Otherwise, PSP Limited ("EuroClad Selekta") will provide such replacement Products when they become available.
(b) PSP Limited ("EuroClad Selekta") repairing the Products provided the claim is accepted by PSP Limited ("EuroClad Selekta").

10. Should the original purchaser or building owner warranty claim made under clause 4 be valid, then the remedy provided by PSP Limited ("EuroClad Selekta") will be limited to PSP Limited ("EuroClad Selekta") replacing the Accessory Products provided the claim is accepted by PSP Limited ("EuroClad Selekta") and subject to such replacement Accessory Products being available in the manufacturing inventory at the time the claim is accepted by PSP Limited ("EuroClad Selekta"). Otherwise, PSP Limited ("EuroClad Selekta) will provide such replacement Accessory Products when they become available.

11. The original purchaser or building owner is not entitled to any other remedies (that is apart from the remedies detailed in clauses 9 and 10) with respect to a warranty claim under clauses 1, 2, 3 or 4.

12. This warranty cannot be relied upon by any other person and is not transferable.

13. Any replacement works will be conducted in accordance with the Building Codes and Regulations, Standards, and Council/Authority Regulator requirements applicable at the time of construction. Where the Building Codes and Regulations, Standards, and Council/Authority Regulator requirements have changed after the Products were purchased, PSP Limited ("EuroClad Selekta") will not be responsible for any costs associated with ensuring that the replacement works comply with the updated Building Codes and Regulations, Standards, and Council/Authority Regulator requirements.

14. Except as provided for in these terms and to the fullest extent permitted by law, all terms, statements, warranties and conditions whether express, implied, statutory or otherwise, relating to the Products, the Accessory Products, the subject matter of these terms or to these terms generally are excluded.

Disclaimer

15. Recommendations made by PSP Limited ("EuroClad Selekta") are based on good building practice and are not a complete statement of all relevant data. As the installation of the Products is influenced by and relies on factors outside the control of PSP Limited ("EuroClad Selekta"), PSP Limited ("EuroClad Selekta") assumes no responsibility for works/systems used in connection with the installation of the Products and their suitability to satisfy relevant Building Codes and Regulations, Standards, and Council/Authority /Regulator requirements.

16. Unless specifically stated otherwise, the warranties under clauses 1, 2, 3 and 4 apply only to PSP Limited ("EuroClad Selekta") products.

New Zealand Consumer Law

17. PSP Limited ("EuroClad Selekta") come with guarantees that cannot be excluded under the New Zealand Consumer Law.

Making Claims

18. The claimant (being the original purchaser or building owner) must make all warranty claims in writing. The claimant must be the original purchaser or building owner of the PSP Limited ("EuroClad Selekta") product and must retain the purchase receipt (in relation to the purchase of the product) as proof of purchase. Proof of purchase must be provided to PSP Limited ("EuroClad Selekta") as part of the warranty claim. Warranty claims can be addressed to PSP Limited ("EuroClad Selekta") by fax: 09 415 2809, via e-mail: euroclad@psp.co.nz or via post as follows:

    PSP Limited
    PO Box 101851
    NSMC 0745
    Auckland

19. PSP Limited ("EuroClad Selekta") will respond to all warranty claims. This response may include an inspection by a PSP Limited ("EuroClad Selekta") representative of the installed Product. The claimant will bear all costs and expenses of making the claim. However reasonable costs and expenses will be reimbursed to the claimant in the event that the claim is accepted by PSP Limited ("EuroClad Selekta").